

PERSON SPECIFICATION Neonatal Health Care Support Worker

Job matching ref: NP1362

Assessment: A – Application Form, I – Interview, T – Test, P – Presentation, R – References,

Experience and Knowledge Previous experience of working with members of the public 6 months formal neonatal care experience in a hospital Experience of using hospital patient record system Experience of working in an acute hospital setting Experience of providing high quality care Understanding of Safeguarding issues Awareness of Health and Safety issues Knowledge and understanding of data protection confidentially Evidence of continuing professional development Qualification(s) and Professional Training GCSE Maths Grades A-C, Levels 4-9, Functional Skills Level 2 or equivalent GCSE English Grades A-C, Levels 4-9, Functional Skills Level 2 or equivalent Care Certificate Diploma (NVQ) Level 3 in Health care or equivalent Level 2 Healthcare qualification Commit to undertake in-house training Skills and Abilities Approachable manner with good interpersonal skills E A/I Good written and verbal communication skills	Criteria	Essential	Assessment
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Good written and verbal communication skills A/I	Skills and Abilities		
	Approachable manner with good interpersonal skills		
	 Good written and verbal communication skills 		=
Ability to prioritise workload	Ability to prioritise workload	E	A/I
Ability to work without direct supervision E A/I	Ability to work without direct supervision		=
Understanding of the role and own professional boundaries		_	
Able to identify when to escalate issues/concerns			=
Ability to work as part of team and to liaise with colleagues in other disciplines	Ability to work as part of team and to liaise with	E	A/I







 Demonstrate attention to detail IT / computer skills 	E E	A/I A/I
Personal Qualities		
Ability to travel	D	A/I
Other		
 Adaptable and flexible approach to work 	E	A/I
 Positive attitude to training and development 	E	A/I
 Ability to work 24-hour shift pattern, including weekends and bank holidays 	E	A/I
Trust Values		
Effective open communication		
Excellence and safety in all that we do	All	All
Challenge but support	Essential	Interview
Expect respect and dignity		
Local healthcare that inspires confidence		

C - Pre-employment checks, O - Other

