



PAEDIATRIC PATCH NURSE

SPECIALIST CARE DIVISION

JOB DESCRIPTION





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Welcome



Chelsea and Westminster Hospital NHS Foundation Trust is proud to be one of the top performing and safest trusts in England.

We have two main acute hospital sites—Chelsea and Westminster Hospital and West Middlesex University Hospital, plus our award-winning clinics across North West London and beyond.

- We employ over 7,000 staff and 500 volunteers
- We treat someone in A&E every 90 seconds
- We deliver a baby every 50 minutes
- We operate on a patient every 16 minutes
- We do 50 imaging procedures each hour
- We serve a diverse population of 1.5 million from the beginning to the end of life

Our values

Our PROUD values demonstrate to staff, patients and the public the standards of care and experience they should expect from our services:

- **P**utting patients first
- **R**esponsive to patients and staff
- **O**pen and honest
- **U**nfailingly kind □ **D**etermined to develop

Job summary

Job title	Paediatric PATCH nurse
Band	6
Division	Women and Childrens
Responsible to	Lead PATCH Nurse
Accountable to	Lead PATCH Nurse
Type of contract	Permanent/temporary
Hours per week	37.5
Location	West Middlesex Hospital

This position offers the post holder an exciting opportunity to be part of a new Hospital @ Home team, assisting with the design and development of a new innovative model of nursing care at West Middlesex Hospital - the PATCH team “Providing Assessment and Treatment for Children at Home”, with support from the Paediatric Emergency Department (PED) and paediatric ward senior management team. The post holder will use their clinical experience and skills to independently assess and manage acutely unwell children, ensuring all children referred to the PATCH team receive high quality, compassionate and effective care at home. The post holder will utilise face to face, virtual and telephone consultations and where escalation of treatment is required, liaise with the hospital teams ensuring timely care is maintained.

PATCH aims:

- Prototype, develop and deliver clinical pathways to support discharge of children with common conditions from the PED that would otherwise be admitted and to prevent re attendances to PED e.g. telephone review, home visits
- Build sustainable working links between the PED and community teams to ensure seamless pathways for children mildly-moderately unwell with common conditions
- Develop pathways of care for common minor conditions and deliver and disseminate associated educational resources to professionals working in the PED and paediatric wards
- Provide a 7 day service for paediatric patients to be referred into and managed as part of the PATCH team including weekends and bank holidays.

Key responsibilities

- Use their experience and skills in the independent assessment and management of acutely unwell children to ensure all children referred to the PATCH team receive high quality, effective, individualised care that is compassionate and caring
- Provide clinical supervision and clinical training for the junior members of the PATCH team and other nurses that rotate through the team

- Work closely with the PATCH lead nurse, PED and paediatric ward teams and participate in education, ensuring a high standard of care is delivered to all children and their families
- Assist with the clinical governance and audit of the PATCH project to monitor effectiveness and ensure care is timely and evidence-based
- Assist in the reduction of acute admissions to inpatient hospital beds by supporting children and families in the community to self-manage conditions
- Ensure safeguarding issues are acted upon promptly and appropriately

Key working relationships

- PATCH lead nurse
- Senior Sister/ Charge Nurse ED
- Senior Sister / Charge Nurse paediatric wards
- Paediatric medical team
- Paediatric ED Consultants
- Community nurses and midwives
- Management team
- Admin and Reception
- UCC
- Patients and their families
- PSSU/Starlight

Roles and responsibilities

- Ensure high standards of patient care at all times challenging and ensuring others challenge poor practise, in accordance with the NMC Professional Code of Conduct.
- Ensure local plans support all clinical quality external accreditation, for example the Care Quality Commission (CQC)
- Ensure agreed systems and process to consistently provide safe, effective high quality patient care and embed a culture of quality improvement
- Through visible clinical leadership ensure that the delivery of kind, compassionate and respectful care takes place, in line with the Trust PROUD values.
- Ensure that the delivery of care meets the individual needs of all patients and families.
- Ensure that all patient care is assessed, planned, prioritised and high quality, both physical and psychological delegating to support staff as required. Seek advice and support from other staff as required.
- In accordance with the individualised patient care, ensure clinical assessments are taken, results recorded and any appropriate actions taken based on the results.

- Ensure the maintenance of professional contemporaneous records at all times, document all actions and interventions in a clear and honest and timely manner in line with Trust policy.
- Ensure nursing team monitors patient progress, working towards safe and timely intervention.
- Using professional judgement be prepared to intercede and act as patient advocate to clarify prescribed plans of care.
- Manage concerns raised by patients and visitors in a proactive manner, review patient feedback results and update the Projects patient experience improvement plans, as needed.
 - Champion a safeguarding culture, which meets the needs of all vulnerable patient groups.
- Ensure relatives and other staff are engaged in a professional manner and the team act in a courteous and polite manner at all times, thereby ensuring good public relations between patients, public and staff.
- Store, check and administer drugs in accordance with the Trust Medicines policy.
- Work off site when required conducting home visits, in line with the Trust lone worker policy
- Ensure nursing documentation is maintained

This job description may be subject to change according to the varying needs of the service. Such changes will be made after discussion between the post holder and his/her manager. All duties must be carried out under supervision or within Trust policy and procedure. You must never undertake any duties that are outside your area of skill or knowledge level. If you are unsure, you must seek clarification from a more senior member of staff.

Person specification

Job Title	PATCH Paediatric Nurse
Band	6
Division	Women and Childrens

Evidence for suitability in the role will be measured via a mixture of application form, testing and interview.

E = essential

D = desirable

Trust values

Putting patients first	E	Responsive to patients and staff	E
Open and honest			E
Unfailingly kind			E
Determined to develop			E

Education and qualifications

Part 1 Registered Nurse – Child or equivalent.	E
Level 3 Safeguarding	E
PILS certificate	E
Evidence of Further Study	E
APLS/EPALS	D
Advanced Assessment Course	D

Experience

Minimum 3 years post qualification	E
Recent acute paediatric experience	E
Experience working in the Emergency Department OR the Community	D
Experience working in a Hospital @ Home team	D

Skills and knowledge

Clinical documentary competence in IV Drug Administration	E
UK Driving License and willingness to travel to visits independently	E
Ability to manage own time and prioritise	E
Clinical assessment skills	E
Excellent communication and interpersonal skills necessary to interact with the patients; the multidisciplinary team; emergency services; and the outside agencies necessary for the efficient running of the service	E
Proven leadership qualities and ability to manage own caseload	E
Ability to deal with relatives in a stressful situation, giving a high level of support and advice	E
Able to recognise the potential for physical or verbal violence and take action to defuse the situation.	E

Ensure correct use of IT systems and awareness of the importance of information governance	E
Be aware of role in a major incident and be capable of managing the department response to an incident.	E
An understanding of professional issues relating to safeguarding the child and family.	E
Knowledge of quality, standard setting, benchmarking and audit.	E

Personal qualities

Performs as an effective role model	E
Approachable, supportive, receptive, adaptable, innovative, assertive.	E
Self-motivated and able to motivate others within team.	E
Commitment to team work.	E
Able to prioritise and co-ordinate own work and that of others.	E
Demonstrates professional behaviour.	E

Notes



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